Certificate of Completion

NOTICE: DO NOT SIGN THIS FORM UNTIL WORK IS COMPLETED

Customer Name and Address	Contractor Name

Customer Certification

Homeowner: Give this certificate to the City Credit Union when the work is final and completed to your satisfaction.

Completion of Work

- Improvements listed on the Independence HELP eligible measures list or recommended in a program approved energy audit have been completed in accordance with the Agreement between me and the contractor.
- I have reviewed each of the improvements and the work is to my satisfaction.

I understand that the selection of the contractor and the acceptance of the materials used and the work performed is my responsibility, and that City of Independence and its directors, officers, and agents and the lender do not guarantee the performance, quality, or workmanship of the property improvements. I understand that my loan will be directly with the City Credit Union and not City of Independence.

Release of Information

- I authorize my contractor and lender to share information with the City of Independence, including contract information, date when work performed and equipment installed, information regarding my loan, and other information relating to or arising from participation in the Independence HELP program.
- I also authorize my electric and gas utilities to disclose to the City of Independence my utility usage information for the period covering two years prior to and two years after the date of my signed Independence HELP Certificate of Completion.
- I understand that the City of Independence or its designee will or has contacted me to evaluate the program, including asking me to complete a customer satisfaction survey and/or conducting an on-site inspection at my home to assess the installation of the property improvements financed under the Independence HELP loan program.
- The City of Independence will not release any personal identifying information for marketing or other purposes without my express written consent and will not sell my information to third parties. For all other uses, the City of Independence will only release information in an anonymous or aggregated form with all personal identifying information removed.

Equipment/Material Disposal/Recycling

I certify that equipment and/or materials removed through this program has been, and to the best of my knowledge, recycled or disposed of in accordance with local, state, and federal laws, codes, and ordinances.

CUSTOMER: DO NOT SIGN THIS CERTIFICATE UNTIL THE WORK HAS BEEN COMPLETED TO YOUR SATISFACTION

Signature of Homeowner | Print Name | Date

Signature of Co-applicant, if applicable | Print Name | Date

Signature of Electric Utility Account Holder (if different from above) Print Name | Date

Signature of IPL Representative | Date

Form prepared 04/11/2011