In Case of Emergency, Call 9-1-1.

After-Hours Contact Information

To report an animal control emergency (such as animal bites or dangerous dogs): Call 9-1-1

To report a power outage, downed power line or other Power & Light emergency: Call IPL Dispatch at (816) 325-7550. This desk is staffed 24 hours per day.

To report a storm water or sanitary sewer emergency after hours: Call the Police Department non-emergency line at (816) 836-3600. Police Dispatch will page the on-call maintenance supervisor, who will return your call.

To report water emergencies (such as water main breaks) after hours: Call the Water Treatment Plant Operator's booth at **(816) 325-7640.** If the Plant Operator is making rounds and unable to answer the phone, leave a message on the recording with the affected location and your contact information.

To report emergencies on city streets (such as trees down across streets, weather-related conditions, or an issue resulting from a vehicle accident): Call the Police Department non-emergency line at (816) 836-3600. Police Dispatch will relay the information to the Public Works on-call supervisor.

To report a problem at a city park or facility: Call the Police Department non-emergency line at (816) 836-3600.

Fire Department Non-Emergency – Leave a message at (816) 325-7123

Police Department Non-Emergency – (816) 836-3600.